



Continental
car tours



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Terms and Conditions

1. As a bonded tour operator, all pre-payments will be held on a separate client account until the event has taken place.
2. No cancellation charge is applied prior to the final payment date - 10 weeks before the event - then the deposit payment will be set against hotel and ferry cancellation costs.
3. Cancellation after the final payment date will result in a total loss of all funds paid.
4. Ferry/Eurotunnel tickets are not refundable and cannot be transferred to alternate dates. Hotel bookings are firm once confirmed and are not refundable .
5. Payment can be made by cheque payable to "Continental Car Tours" or by telephone via debit card with expiry date. Credit card transactions are subject to a 2.5% charge.
6. No booking is valid until the final payment has been received.
7. It is a condition that you take out personal insurance to give cover in the event of cancellation or curtailment, medical costs and repatriation – phone Norton Insurance on 0121 246 5050, or you are free to obtain insurance elsewhere.
8. By participating in a CCT event and or by signing the confirmation return notice you agree to indemnify Continental Car Tours against any costs arising which would otherwise have been met had such insurance cover been taken out.
9. If you do not take out breakdown recovery insurance, you are responsible for the repatriation of your vehicle and passengers and thus agree to indemnify Continental Car Tours against such costs should they be incurred. Breakdown recovery can be obtained with Norton Insurance on 0121 246 5050, your own insurers, AA or RAC.
10. You must comply with motoring regulations for travel abroad and carry the necessary equipment. Information is available from the AA, RAC and your vehicle insurers.
11. It is compulsory to have a valid passport, full driving licence, car registration certificate, motor

insurance policy, valid MOT certificate and car licence.

12. Continental Car Tours reserves the right to alter or refund the booking in circumstances beyond our control.

13. Complaints must be sent in writing no later than 14 days after the event.

14. Alterations after the final payment date will incur a minimum £10 charge. Ferry ticket cancellations are subject to a minimum £40 charge.

15. Please note that your address data will be stored on our database for future mailing of the events schedule unless you request otherwise. Addresses are private information and are not disclosed to any other party.

16. Please note that the exchange rate was based on the October 2008 rate. If the rate lessens, it is possible that there will be a surcharge, however we will endeavour to keep the amount to a minimum.